Red Smart

INCLUDED IN THE PLATFORM · RedSmart

Lumia — your organization's AI

An assistant tailored to EACH implementation — no custom AI project

Every RedSmart client gets **Lumia**: an AI assistant that lives inside the platform (web and mobile) and answers your people **24/7, in their language and with YOUR company's context**. Not a generic chatbot: Lumia is built in **three layers**, and the third one is yours.

LAYER 1
RedSmart brain
Identity, rules and platform knowledge. Continuously improving.

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LAYER 2
Your modules
Only talks about what YOUR implementation has enabled; learns new modules on its own.

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LAYER 3
Your company
Tone, policies and FAQs of YOUR organization.

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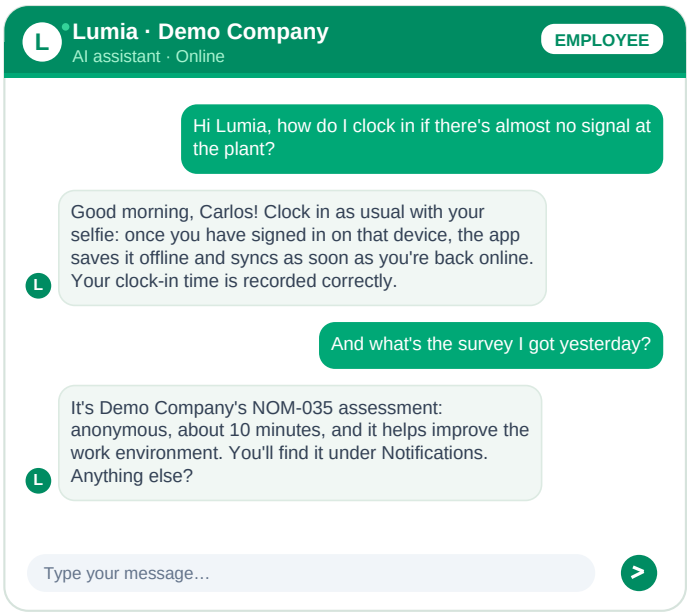
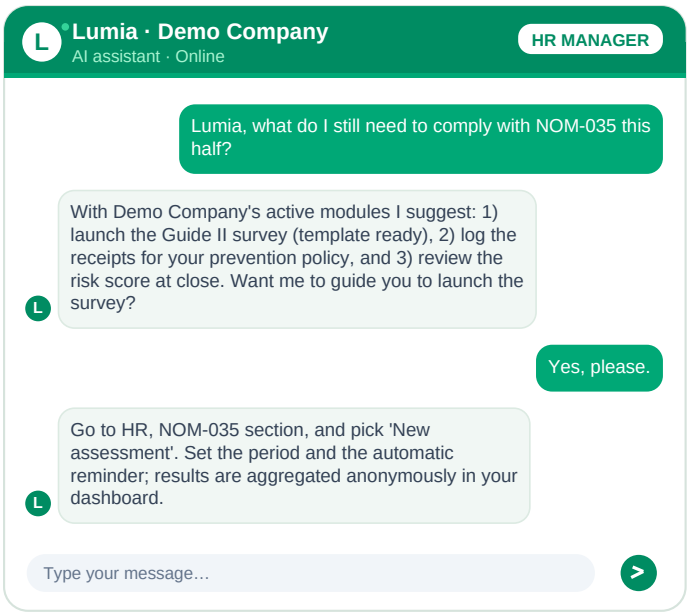
L Lumia · [Your brand]
A DIFFERENT assistant for each client, with no custom AI project and no extra third-party licenses.

What it looks like day to day





What your organization gains

Less load for HR
Lumia absorbs repetitive questions (processes, policies, "where is…?"), so your team focuses on what matters.

Always up to date
When you enable a new module, Lumia learns it automatically — and never offers your people something your plan doesn't include.

Serious privacy
Powered by Microsoft Azure OpenAI: your conversations are NOT used to train public models. The service key never leaves our servers.

Included with your RedSmart platform, with a monthly message cap. Your company's context (layer 3) is configured with you during onboarding and can evolve whenever you need.

Illustrative conversations: actual answers depend on the enabled modules and the context configured by each company. Lumia guides on platform use and the internal policies your organization loads; it does not replace legal or medical advice.